

## IMPORTANT UPDATE – 6th August 2024

We write to provide an update on the cyber incident identified on 29 April 2024 that impacted several clubs including West Tradies and a former external service provider.

We have engaged in regular discussions with the service provider to seek further information to assist us with investigations and assessment of the incident. We have now received further substantial information to assist with our understanding of and investigations into the incident.

Based on the further information received and investigations to date, it is important to note:

- the individual alleged to be behind the incident is known and has been arrested and charged, with their assets seized.
- the background circumstances of the matter suggest the alleged individual's motivations were not to misuse any personal information.
- the website that initially allowed limited information to be viewed is no longer accessible.

We also understand that only limited information was viewable on the offending website. Importantly, this did not include any identity information such as drivers' license details or other sensitive information.

The above matters support the view that your information is not at risk.

West Tradies has and is undertaking internal steps to reduce the risk of similar future incidents. This includes reviewing our internal IT security and data policies as well as enhancing cyber security measures within our environment.

As always, we continue to ask that you please remain vigilant and monitor for any suspicious activity, including any communications by phone or email requesting for information or payments. Further information about online safety, cyber security and other helpful tips can be found at the Australian Cyber Security Centre website or the ACCC's Scamwatch website.

We thank you for your patience and cooperation during this pressing and disruptive time.

We also want to take this opportunity to apologise for the stress this incident may have caused. We greatly value and appreciate the support and feedback we have received from our members throughout this process.

If you have any questions, please contact us at West Tradies via email on [info@westtradies.com.au](mailto:info@westtradies.com.au) or [www.westtradies.com.au](http://www.westtradies.com.au).

Kind regards,

A handwritten signature in black ink, appearing to read "DKirkham".

Douglas Kirkham  
Chief Executive Officer